

Dear UCR Campus Community:

The Riverside County Public Health Officer has issued a revised public health order, extending the current physical closure of the UC Riverside (UCR) campus for all but essential personnel supporting critical university functions through June 19, 2020. As a campus, UC Riverside has taken critical steps to protect our community and prevent continued spread of the COVID-19 virus. We are following directives from federal, state and University leadership to stay home, avoid crowds, and promote social distancing. These steps keep us safe—but they also may heighten the risk of relationship violence.

The Office of Title IX, Equal Employment and Affirmative Action (Title IX/EEAA), UCR CARE, Faculty and Staff Support Services, and UCRPD collectively recognize that staying at home and experiencing social isolation can create additional risk and may be dangerous for some members of our community, especially those in abusive relationships. Concerns about virus transmission introduce new tactics that may be used to impose control or manipulate a partner, and social distancing restrictions may create additional challenges related to safety, health, and confidentiality. External factors such as economic and health insecurity can add stress and create circumstances that further compromise safety.

UCR takes reports of sexual and domestic violence seriously and responds promptly and effectively to reports of such conduct. We are committed to continuing to support our UCR students, staff, and faculty who are affected by sexual violence or quarantined at home with an abuser. All services continue to be available, including assistance with workplace, academic, and housing accommodations.

Everyone can play a role: We encourage those who are able to do so safely to report (<https://titleix.ucr.edu/reporting>). Thank you for your partnership in creating a safe and harassment-free community.

As a reminder, all employees, unless they are specifically designated by policy as confidential employees, are Responsible Employees and are required to report such incidents to Title IX/EEAA (<https://titleix.ucr.edu/reporting>).

In support of our campus community, we have compiled the following list of resources to offer support and assistance for those in need:

- The National Domestic Violence Hotline is 24/7, confidential and free: 1-800-799-7233 and through [chat](#). See [Staying Safe During COVID-19](#) from the National Domestic Violence Hotline. See this [link](#) to the National Domestic Violence Hotline Safety Planning page.

**UCR Campus Non-Confidential Resources:**

- [The Office of Title IX, Equal Employment and Affirmative Action \(Title IX/EEAA\)](#) is the neutral office on UCR's campus that responds to questions, concerns, or complaints related to discrimination, sexual harassment, and sexual violence (including relationship

violence, stalking, and sexual assault) and ensures compliance with state and federal law and university policy. Our [sexual violence and sexual harassment policy](#) and [nondiscrimination policies](#) are available online. Title IX/EEAA can provide guidance, resources and consultation and resolve complaints informally, through an alternative resolution, or formally through an administrative investigation. The Title IX investigation is not a criminal process. If applicable, investigations at UCRPD and Title IX can be coordinated. Regardless of whether a formal complaint is filed, Title IX/EEAA is able to assist with supportive and remedial measures such as changes to housing, changes to classes or work schedules, academic assistance, leaves of absence, withdrawals and extensions, financial aid assistance, Visa assistance, workplace accommodations, and providing information on University-issued “no contact orders” and “stay away orders.” During limited campus operations, Title IX/EEAA’s services continue to be available remotely using Zoom and other audio/visual connections.

- Reports relating to sexual harassment and sexual violence can be filed online through Title IX’s [File a Report](#) page, via email to [titleix@ucr.edu](mailto:titleix@ucr.edu), or by calling (951) 827-7070.
- To submit discrimination complaints, please visit the [EEAA website](#), via email [affirmativeaction@ucr.edu](mailto:affirmativeaction@ucr.edu) or by calling (951) 827-7070.
- The [University of California Riverside Police Department](#) conducts criminal investigations of reports of sexual violence (sexual assault, domestic/dating violence and stalking). You may contact UCRPD directly at (951) 827-5222 or 3500 Canyon Crest Drive, Riverside, CA 92507. The Police Department operates 24 hours a day, seven days a week.
- [Respondent Services](#) is a non-confidential resource that provides support and guidance to individuals accused of sexual assault, sexual harassment, relationship violence, stalking and other prohibited conduct as defined in the *SVSH Policy*. Respondent Services helps Respondents navigate the Title IX administrative process and offers referrals to campus and community resources. Phone: (951) 827-5000.
- [Student Affairs Case Management](#) will offer a listening ear, help you brainstorm, problem solve, and ultimately connect you to the right resources on or off campus for all issues whether psychological, social, financial or academic. This is **not** a confidential office. Please call (951) 827-5000 for an appointment or to speak to a case manager. Services are available to all UCR Students.
- [Student Disability Resource Center \(SDRC\)](#) works with academic and support departments at UC Riverside to help ensure that students-including undergraduate, graduate and professional students have equal access to university life. Phone: 827- 951-3861.

### **UCR Campus Confidential Resources:**

- [Campus Advocacy Resources & Education \(CARE\)](#) is a trauma-informed office that provides advocacy support for individuals impacted by sexual assault, relationship

(dating/domestic) violence and stalking. Students, staff and faculty can connect with a confidential CARE Advocate to explore academic accommodations, housing relocations, ongoing healing support, safety planning and more. CARE Advocates can help individuals explore their decision to report, or not report, to UCRPD and/or Title IX/EEAA in a confidential space. If individuals decide to move forward through the Title IX and/or UCPD process, CARE Advocates can provide accompaniment and ongoing support throughout the process. Connect with CARE Advocates at (951) 827-6225 or [advocate@ucr.edu](mailto:advocate@ucr.edu). Reports made to the CARE Office are not shared with the university without your permission.

- [Counseling and Psychological Services \(CAPS\)](#) offers confidential short-term and crisis psychological services by licensed mental health providers to all UC Riverside students. CAPS offers walk-in/same day services for consultations and crisis support. Mental health clinicians are available 24 hours a day by calling **951-827-5531** or **951-UCR-TALK**.
- [The Office of the Ombuds](#) provides a safe and comfortable environment to discuss complaints, concerns or problems on a confidential basis. The Ombuds acts as an independent and impartial resource. The Office of the Ombuds does not serve as an office of notice or record for the University. The Office does not conduct formal investigations nor does it maintain or keep records. The Ombuds office can help individuals understand their options, and provide information about relevant campus resources and processes. To contact the office please, email [ombuds@ucr.edu](mailto:ombuds@ucr.edu) or call (951) 827-3213.

### **Off-Campus Resources:**

The following community-based resources are also available to provide assistance.

- [Faculty and Staff Assistance Program \(FSAP\)](#) offers confidential counseling, referral and other necessary services to help staff, faculty, and their family members with personal concerns. FSAP may also refer you to legal assistance, visa and immigration assistance and other services. FSAP can be reached at (951) 781-0510.

Domestic Violence Assistance and Emergency Shelters:

- [Alternatives to Domestic Violence \(ADV\)](#) provides assistance to victims of domestic and dating violence and their families. ADV provides emergency shelter and long-term assistance for battered women and children who are in a dangerous situation due to an abusive relationship. 24 Hour-Crisis Line (951) 683-0829 or (800) 339-SAFE (7233). ADV is an off-campus community resource.
- Shelter from the Storm (Domestic Violence Agency/Shelter)  
24/7 Hotline: 1-800-775-6055  
Website: [shelterfromthestorm.org](http://shelterfromthestorm.org)
  - PALM DESERT: 73550 Alessandro Drive, Ste. 103 Palm Desert, CA 92260; (760) 674-0400

- INDIO: Monday-Friday 82-675 Hwy 111 1st Floor, Indio, CA 92201; (760) 863-8363
- DESERT HOT SPRINGS: 14-201 Palm Drive Ste 108 Desert Hot Springs, CA 92240; (760) 288-3313; T/TH
- Sexual Assault/Domestic Violence Tribal Resources  
Website: [Native American Resources for Domestic Violence](#)
- Here's a [link](#) to the interactive safety plan ideas from the Love is Respect.

Sexual Assault Assistance:

- [Riverside Area Rape Crisis Center \(RARCC\)](#) offers confidential assistance to victims of sexual assault and their families. RARCC provides certified sexual assault counselor volunteers 24 hours a day, seven days a week via a rape crisis hotline. 24/7 Hotline (951) 686-7273 or (866) 686-7273. 1845 Chicago Avenue, Suite A, Riverside, CA 92507. RARCC is an off-campus community resource.
- [RAINN Online Hotline](#)  
The RAINN Online Hotline provides confidential, one-on-one crisis support for anyone affected by sexual assault. The organization also offers support via phone.
- [1in6 Online Support Line for Men](#)  
The 1in6 Online Support Line offers crisis intervention and support to men seeking immediate information and resources related to unwanted sexual experiences in childhood. The organization also offers online Peer Support Groups.

We know the current situation is extremely challenging. Thank you for your continued patience and flexibility as we continue our educational mission while prioritizing the health and safety of our community. We remain dedicated to helping our students, staff, and faculty impacted by sexual violence during this time. Please continue to monitor UCR's [COVID-19 website](#), email, and social media channels for additional updates.

Best regards,

Kiersten Boyce  
Associate Vice Chancellor  
Interim Director, Title IX, Equal Employment & Affirmative Action